



This is an archived version of the Magic Leap Return and Warranty Policies. It is only applicable to purchases made before July 23, 2019. View our current Return and Warranty Policies at www.magicleap.com/warranty.

Magic Leap Return and Warranty Policies

Date of last revision: Wednesday, August 8, 2018

The Magic Leap Return and Warranty Policies are incorporated into the Magic Leap [Terms of Sale](#) or such other agreement that has been signed by you and Magic Leap for the purchase of Magic Leap One devices (“Magic Leap One”) and [Accessories](#) (as defined below) (each a “Purchased Item”) and governs the sale of each Purchased Item. If you purchased your Purchased Item from one of our authorized retailers, the Return and Warranty Policies are subject to such authorized retailers’ additional terms.

Return Policy

If you want to return or exchange your Purchased Item, please keep the following things in mind:

Returning a Magic Leap One

We will accept a return of a Magic Leap One purchased directly from Magic Leap that is still inside the original, unopened, sealed box (i.e., the seal on your Magic Leap One box must not be tampered with or broken in any manner) and returned within 10 days from the date your Magic Leap One arrived at your delivery address based on shipping records with Magic Leap’s shipper. If you purchased a Magic Leap One from one of our authorized retailers, please visit the authorized retailer’s store or contact the authorized retailer to return it.

To learn more about returning a Magic Leap One, please see the [How To Return your Purchased Item](#) section below.

Returning Accessories

We will accept a return of an unused Accessory that has all of its tags on it (if applicable), is enclosed in its original packaging, and is returned within 10 days from the date the Accessory arrived at your delivery address based on our shipping records with Magic Leap’s shipper.

To learn more about returning Accessories, please see the [How To Return your Purchased Item](#) section below.

Warranty Claims

Please note that we only exchange or repair Purchased Items if they are covered by our **Limited Warranty**. You may start a warranty claim for your Purchased Item by following the steps outlined on our **Customer Care** site.

Canceling an Order

If your Purchased Item hasn't shipped yet, you may be able to cancel your purchase by contacting our **Customer Care team**. Orders cancelled prior to shipment will be eligible to receive a full refund.

How to Return Your Purchased Item

- If you bought your Purchased Item directly from Magic Leap, and it has already shipped, you'll need to wait until you receive it to return it. Once you receive it, you should follow the steps below.
 1. **Prepare Your Purchased Item for Transport.** If you are returning a Magic Leap One, please make sure that it is sealed in the original packaging. Magic Leap will not be able to process your return if the seal on the Magic Leap One box has been tampered with or broken. If you are returning an Accessory, please make sure that it has its original tags on (as applicable), is in the original packaging, and is securely packed for transport.
 2. **Call Customer Care.** Call our **Customer Care team** to get your return started. If you're returning a Magic Leap One, Customer Care will send you a free shipping box and return labels (unless you still have your original Magic Leap One shipping box on-hand). If you're returning an Accessory, we may direct you to one of our authorized partners, send you a shipping box and return label, or ask you to return your Accessory in your own shipping box. If we send you shipping materials, your Purchased Item must be returned to Magic Leap with the shipping materials we give you.
 3. **Drop Off Your Purchased Item.** Insert the sealed box of your Purchased Item inside the shipping box we sent you (or, for certain Accessories, in a shipping box of your choice). Make sure the shipping box is securely packed for transport and take it to a drop-off location operated by Magic Leap's shipper.
- If you bought your Purchased Item from one of our authorized retailers, please visit the authorized retailer's store or contact the authorized retailer you bought it from to return your Purchased Item. As with all returns, the Purchased Item must still be inside the original, unopened, sealed box.
- If you have a claim under our **Limited Warranty**, please contact our **Customer Care team**.

Shipping Costs

If you bought your Purchased Item directly from Magic Leap, we cover the shipping costs when you send it back to us for return or exchange. Remember, you must use the shipping label and shipping box we provided you when returning or exchanging your Purchased Item.

How Refunds are Issued

When we issue you a refund, it is issued to the payment method you used to purchase your Purchased Item. The time it takes to process your refund will depend, in part, on your method of payment and whether you purchased a third-party Accessory. For example, refunds issued to credit cards are generally made within 3-5 business days from the date the returned item is received by Magic Leap. Refunds issued to checking accounts are generally refunded within 10 business days from the date the returned item is received by Magic Leap. However, it may take longer to process your refund if you purchased a third-party Accessory.

Returning a Gift

If you return a Purchased Item that was gifted to you (and that was bought directly from Magic Leap), we will issue a refund to the payment method used to purchase your gift. To initiate your return, please contact our **Customer Care team** and provide them with your order number. If your gift was bought from one of our authorized retailers, please visit the authorized retailer's store or contact the authorized retailer to return it.

Note Regarding Accessories

"Accessories" mean any items that are contained in your Magic Leap One box and are sold separately by Magic Leap. For example, when the Control, Control charger, Lightpack charger, and Fit Kit are sold separately they are Accessories. We also consider the HUB, and the Shoulder Strap to be Accessories.

One Year Limited Warranty Policy

Date of last revision: July 25, 2018

Magic Leap offers a one (1) year limited warranty ("Warranty") on your Lightwear, Lightpack, Control, Control charger, Lightpack charger, USB cables, AC power cord, Fit Kit, Hub, and shoulder strap (each a "Product" and collectively "Products"). This Warranty is valid and enforceable only if you, a United States consumer, purchased a new Product from us or from one of our authorized retailers and the Product was originally sold to you in its original, sealed packaging. Do not use your Product until you have read the terms of this Warranty.

Coverage

This Warranty is your exclusive remedy for defective workmanship or materials in your Product. Magic Leap warrants that the hardware will be free from manufacturing defects and, under its intended and ordinary consumer use, will function substantially in accordance with Magic Leap's technical specifications or documentation ("Warranted Functionality") for a period of one (1) year from the date your Product was delivered to you based on shipping records with Magic Leap's shipper (the "Warranty Period").

How To Start a Warranty Claim

To get a Warranty claim started, you should visit our **Customer Care** site. There, you'll find specific instructions about how to begin a Warranty claim. Please have your order number, the Product serial number, and your proof of purchase handy.

Prepare Your Product for Shipment

Before you ship your Product back to us for a Warranty claim, please take the following steps if possible: 1. Remove any peripheral items that may be plugged into your Product; 2. Backup any content (including photos, videos, and software) and data (including confidential data and personally identifiable data) on your Product; and 3. Factory reset it.

When shipping back your Product you must use the shipping materials (e.g., a shipping box or shipping label) we provide you to deliver your Product back to us. Once we receive your Product, we'll determine if it has a defect or malfunction covered by our Warranty.

If we replace your Product, we won't transfer any content or data from your original defective Product to your replacement Product. You may be able to restore your profile information once you register your replacement Product with your Magic Leap Identity Account. Magic Leap is not responsible for any content or data that is lost or reformatted.

Warranty Service

If you follow the instructions under [How to Start a Warranty Claim](#) and your Product does not perform according to its Warranted Functionality, we'll replace, repair or refund it (in our discretion). If we replace or repair it, we'll make sure it performs substantially in accordance to our Warranted Functionality. We may replace or repair it using new, refurbished, or remanufactured hardware and materials (in our discretion). If we replace or repair your Product, we warrant that the replacement or repaired Product will be materially free of faulty materials or workmanship for the remainder of your original Warranty Period or for 30 days after the replacement or repaired Product is delivered to you (based on shipping records with Magic Leap's shipper), whichever is later.

Transfer

This Warranty is solely for you as the end-user of your Product. You cannot assign or transfer this Warranty to anyone, including a subsequent purchaser, friend, or family member.

Items Outside of this Warranty

Except as expressly set forth herein, this Warranty does not cover (i) used or resold Products; (ii) Products purchased by a purchaser outside the United States; (iii) Products not purchased directly from us or one of our authorized retailers; or (iv) software (including the firmware and any applications installed on your Product), which is covered by the applicable version of the [Lumin Software End User License Agreement](#).

Further, this Warranty does not cover (and Magic Leap is not responsible for) (a) damage to the Product or loss of the Product resulting from an accident, theft, improper storage, misuse or abuse, mishandling, neglect, physical or electric modifications, exposure to water or other liquids, exposure to moisture, exposure to extreme conditions (e.g., heat, dirt or sand); (b) use with an unsuitable product not sold or licensed by Magic Leap; (c) use with inadequate ventilation; (d) use by children; (e) circumvention of our security mechanisms; (f) reverse engineering; (g) defects or damage from viruses or other software problems introduced into the Product; and/or (h) defects or damage caused by unauthorized repairs. We consider any use that is not in compliance with the recommendations in this document, our online materials, related documentation, and other user materials made available to you to be misuse. We also presume any cosmetic damage (e.g., scratches) resulted from misuse, abuse, or failure to operate the Product as instructed.

Finally, this Warranty does not cover (and Magic Leap is not responsible for) damage resulting from normal wear and tear and normal depletion of parts (e.g., batteries) unless occurring due to defective workmanship or materials in the hardware of your Product. For example, only batteries that leak or exhibit fully charged capacity below a certain threshold of the actual rated capacity will be considered defective for purposes of this Warranty.

Voided Warranty

This Warranty will be void and your Product will be ineligible for authorized repair (even for a fee) if you (a) circumvent any of our security mechanisms; (b) resell your Product; (c) remove the serial number or any legal notices from the Product; (d) use the Product in violation of any laws or your agreements with us; or (e) violate the [How to Start a Warranty Claim](#) instructions in this Warranty or any instructions provided by our Customer Care team.

Limited Liability

YOU UNDERSTAND AND AGREE THAT TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS LIMITED WARRANTY IS THE ONLY EXPRESS WARRANTY MAGIC LEAP PROVIDES FOR THE PRODUCTS, AND THE ABOVE REMEDY IS YOUR SOLE AND EXCLUSIVE REMEDY. TO THE MAXIMUM EXTENT PERMITTED BY LAW, MAGIC LEAP EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS OF ANY KIND, INCLUDING EXPRESS, IMPLIED OR STATUTORY, REGARDING THE PRODUCTS, INCLUDING BUT NOT LIMITED TO THE WARRANTY OF MERCHANTABILITY, THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT.

YOU UNDERSTAND AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, MAGIC LEAP IS NOT LIABLE TO YOU: (i) UNDER ANY THEORY OF LIABILITY (INCLUDING BUT NOT LIMITED TO CONTRACT, TORT (INCLUDING NEGLIGENCE), OR LOSS OF, DAMAGE TO, COMPROMISE OR CORRUPTION OF DATA); OR (ii) FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES THAT MAY BE INCURRED BY YOU IN CONNECTION WITH THE PRODUCTS OR THIS WARRANTY, INCLUDING BUT NOT LIMITED TO ANY LOSS OF DATA OR ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF INFORMATION STORED IN THE PRODUCTS, WHETHER OR NOT MAGIC LEAP HAS BEEN ADVISED OR SHOULD HAVE BEEN AWARE OF THE POSSIBILITY OF ANY SUCH LOSSES ARISING. YOU EXPRESSLY UNDERSTAND AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, MAGIC LEAP'S TOTAL LIABILITY IN CONNECTION WITH THE PRODUCTS OR THIS WARRANTY WILL NOT EXCEED THE AMOUNT YOU ACTUALLY PAID MAGIC LEAP, OUR AFFILIATES OR OUR AUTHORIZED RETAILERS FOR THE PRODUCTS.

If your jurisdiction gives you any implied warranty, then to the maximum extent permitted by applicable law, the duration of such implied warranty is limited to the Warranty Period. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Any customer support we elect to provide is provided "as-is" and without warranty of any kind.

Your Rights

This Warranty gives you specific legal rights. You may also have other rights based on your state. This Warranty does not affect the rights you're provided by your state concerning the sale of consumer goods.

No Modification

No employees or representatives of Magic Leap (or its affiliates or any third party) are authorized to modify this Warranty. If any term of this Warranty is held to be unenforceable, the remaining terms of this Warranty will remain in full force and effect.

Repairs Outside of Warranty

If you purchased a new Product from us or from one of our authorized retailers and your Product is not covered by this Warranty, please contact our **Customer Care team**. While we cannot accept a return or exchange, we may be able to send you a quote for repairing your Product. Most importantly, we want to know what happened and make sure you're happy with your experience. To that end, we reserve the right to keep your Product if you elect not to pay for a repair and we determine, in our sole discretion, the Product is a safety hazard or cannot be used as intended without repair.

No Insurance

This Warranty is not insurance and does not cover any perils (e.g., fire, theft or loss). At this time, we do not offer insurance. If you purchase a separate insurance policy for your Product from a third-party insurer, please coordinate reimbursement directly with the third party providing you insurance.

Extended Warranty Policy

Date of last revision: July 25, 2018

Magic Leap offers a one (1) year limited extended warranty for purchase ("**Extended Warranty**") on your Lightwear, Lightpack, Control, Control charger, Lightpack charger, USB cables, AC power cord, Fit Kit, Hub, and shoulder strap (each a "**Product**" and collectively "**Products**"). This Extended Warranty may be sold alone or together with other products or services provided by Magic Leap within a program. The price for this Extended Warranty or the program it is contained within will be as specified on the online description pages and your order confirmation page. This Extended Warranty is valid and enforceable only if you, a United States consumer, purchased a new Product from us or from one of our authorized retailers and the Product was originally sold to you in its original, sealed packaging. Do not use your Product until you have read the terms of this Extended Warranty. If you purchased this Extended Warranty, please see the details below for coverage, how to start an extended warranty claim and more.

Coverage

This Extended Warranty is your exclusive remedy for defective workmanship or materials in your Product. Magic Leap warrants that the hardware will be free from manufacturing defects and, under its intended and ordinary consumer use, will function substantially in accordance with Magic Leap's technical specifications or documentation ("**Warranted Functionality**") for a period of one (1) year from the date that your **one year limited warranty** expires ("**Extended Warranty Period**").

How To Start an Extended Warranty Claim

To get an Extended Warranty claim started, you should visit our **Customer Care** site. There, you'll find specific instructions about how to begin an Extended Warranty claim. Please have your order number, the Product serial number, and your proof of purchase handy.

Prepare Your Product for Shipment

Before you ship your Product back to us for an Extended Warranty claim, please take the following steps if possible:

1. Remove any peripheral items that may be plugged into your Product; 2. Backup any content (including photos, videos, and software) and data (including confidential data and personally identifiable data) on your Product; and 3. Factory reset it.

When shipping back your Product you must use the shipping materials (e.g., a shipping box or shipping label) we provide you to deliver your Product back to us. Once we receive your Product, we'll determine if it has a defect or malfunction covered by our Extended Warranty.

If we replace your Product, we won't transfer any content or data from your original defective Product to your replacement Product. You may be able to restore your profile information once you register your replacement Product with your Magic Leap Identity Account. Magic Leap is not responsible for any content or data that is lost or reformatted.

Extended Warranty Service

If you follow the instructions under [How to Start an Extended Warranty Claim](#) and your Product does not perform according to its Warranted Functionality, we'll replace, repair or refund it (in our discretion). If we replace or repair it, we'll make sure it performs substantially in accordance to our Warranted Functionality. We may replace or repair it using new, refurbished, or remanufactured hardware and materials (in our discretion). If we replace or repair your Product, we warrant that the replacement or repaired Product will be materially free of faulty materials or workmanship for the remainder of your original Extended Warranty Period or for 30 days after the replacement or repaired Product is delivered to you (based on shipping records with Magic Leap's shipper), whichever is later.

Transfer

This Extended Warranty is solely for you as the end-user of your Product. You cannot assign or transfer this Warranty to anyone, including a subsequent purchaser, friend, or family member.

Items Outside of this Extended Warranty

Except as expressly set forth herein, this Extended Warranty does not cover (i) used or resold Products; (ii) Products purchased by a purchaser outside the United States; (iii) Products not purchased directly from us or one of our authorized retailers; or (iv) software (including the firmware and any applications installed on your Product), which is covered by the applicable version of the [Lumin Software End User License Agreement](#).

Further, this Extended Warranty does not cover (and Magic Leap is not responsible for) (a) damage to the Product or loss of the Product resulting from an accident, theft, improper storage, misuse or abuse, mishandling, neglect, physical or electric modifications, exposure to water or other liquids, exposure to moisture, exposure to extreme conditions (e.g., heat, dirt or sand); (b) use with an unsuitable product not sold or licensed by Magic Leap; (c) use with inadequate ventilation; (d) use by children; (e) circumvention of our security mechanisms; (f) reverse engineering; (g) defects or damage from viruses or other software problems introduced into the Product; and/or (h) defects or damage caused by unauthorized repairs. We consider any use that is not in compliance with the recommendations in this document, our online materials, related documentation, and other user materials made available to you to be misuse. We also presume any cosmetic damage (e.g., scratches) resulted from misuse, abuse, or failure to operate the Product as instructed.

Finally, this Extended Warranty does not cover (and Magic Leap is not responsible for) damage resulting from normal wear and tear and normal depletion of parts (e.g., batteries) unless occurring due to defective workmanship or materials in the hardware of your Product. For example, only batteries that leak or exhibit fully charged capacity below a certain threshold of the actual rated capacity will be considered defective for purposes of this Extended Warranty.

Voided Extended Warranty

This Extended Warranty will be void and your Product will be ineligible for authorized repair (even for a fee) if you (a) circumvent any of our security mechanisms; (b) resell your Product; (c) remove the serial number or any legal notices from the Product; (d) use the Product in violation of any laws or your agreements with us; or (e) violate the [How to Start an Extended Warranty Claim](#) instructions in this Extended Warranty or any instructions provided by our Customer Care team.

Limited Liability

YOU UNDERSTAND AND AGREE THAT TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS LIMITED EXTENDED WARRANTY IS THE ONLY EXPRESS EXTENDED WARRANTY MAGIC LEAP PROVIDES FOR THE PRODUCTS, AND THE ABOVE REMEDY IS YOUR SOLE AND EXCLUSIVE REMEDY. TO THE MAXIMUM EXTENT PERMITTED BY LAW, MAGIC LEAP EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS OF ANY KIND, INCLUDING EXPRESS, IMPLIED OR STATUTORY, REGARDING THE PRODUCTS, INCLUDING BUT NOT LIMITED TO THE WARRANTY OF MERCHANTABILITY, THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT.

YOU UNDERSTAND AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, MAGIC LEAP IS NOT LIABLE TO YOU: (i) UNDER ANY THEORY OF LIABILITY (INCLUDING BUT NOT LIMITED TO CONTRACT, TORT (INCLUDING NEGLIGENCE), OR LOSS OF, DAMAGE TO, COMPROMISE OR CORRUPTION OF DATA); OR (ii) FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES THAT MAY BE INCURRED BY YOU IN CONNECTION WITH THE PRODUCTS OR THIS EXTENDED WARRANTY, INCLUDING BUT NOT LIMITED TO ANY LOSS OF DATA OR ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF INFORMATION STORED IN THE PRODUCTS, WHETHER OR NOT MAGIC LEAP HAS BEEN ADVISED OR SHOULD HAVE BEEN AWARE OF THE POSSIBILITY OF ANY SUCH LOSSES ARISING. YOU EXPRESSLY UNDERSTAND AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, MAGIC LEAP'S TOTAL LIABILITY IN CONNECTION WITH THE PRODUCTS OR THIS EXTENDED WARRANTY WILL NOT EXCEED THE AMOUNT YOU ACTUALLY PAID MAGIC LEAP, OUR AFFILIATES OR OUR AUTHORIZED RETAILERS FOR THE PRODUCTS.

If your jurisdiction gives you any implied warranty, then to the maximum extent permitted by applicable law, the duration of such implied warranty is limited to the Warranty Period. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Any customer support we elect to provide is provided "as-is" and without warranty of any kind.

Your Rights

This Extended Warranty gives you specific legal rights. You may also have other rights based on your state. This warranty does not affect the rights you're provided by your state concerning the sale of consumer goods. If you reside in one of the following states, the terms stated below for that state apply to your purchase of this Extended Warranty. If there is a conflict between the following state variations and any other provision of our [Terms of Sale](#) (including any other provision of this Extended Warranty), the state variations below will control.

- *California Residents.* Unless otherwise required by this Extended Warranty, we will not provide you with all of the services and functional parts that may be necessary to maintain proper operation of the Products. We will not provide you with preventative maintenance. If you cancel this Extended Warranty within thirty (30) days of your Extended Warranty receipt, you will receive a full refund less the value of any service provided under this Extended Warranty. If you cancel this Extended Warranty in accordance with our [Terms of Sale](#) (including this Extended Warranty), and we do not refund the fees for this Extended Warranty within thirty (30) days of receiving your cancellation notice, the amount of the required refund will bear interest, payable to you, at a rate of 10% per month for the unpaid amount due and owing.
- *Florida Residents.* The laws of Florida will govern this Extended Warranty and any dispute arising under it. The fees charged for this Extended Warranty are not subject to regulation by the Florida Office of Insurance Regulation. No cancellation fee will be imposed in the event of a cancellation. If this Extended Warranty is cancelled by us, we will return the entire amount, less any claims paid or cost of repairs made by you. You have the right to receive this Extended Warranty by U.S. mail.
- *Illinois Residents.* This Extended Warranty may be cancelled within thirty (30) days after purchase if we have not provided service (as described above under 'Extended Warranty Service') and we will issue you a full refund. This Extended Warranty may be cancelled at any other time for a pro-rata refund based on the number of elapsed months, and less the value of any services received under this Extended Warranty.
- *Texas Residents.* Our obligations under this Extended Warranty are backed in full faith and credit of Magic Leap, Inc.
- *Washington Residents.* If you cancel this Extended Warranty in accordance with our [Terms of Sale](#) (including this Extended Warranty), and we do not refund the fees for this Extended Warranty within thirty (30) days of receiving your cancellation notice, the amount of the required refund will bear interest, payable to you, at a rate of 10% per month for the unpaid amount due and owing. If there is any dispute under this Extended Warranty, you are not required to bring the action in a jurisdiction outside of Washington, and arbitration proceedings may be held near your permanent residence. Our obligations under this Extended Warranty are backed in full faith and credit of Magic Leap, Inc.

Cancellations and Refunds

Unless otherwise stated in our [Terms of Sale](#), the fees for this Extended Warranty may be refunded only with the return of your Magic Leap One in accordance with our [Return Policy](#).

This Extended Warranty may be sold alone or together with other products or services provided by Magic Leap within a program. The price for this Extended Warranty or the program it is contained within will be as specified on the online description pages and your order confirmation page.

No Modification

No employees or representatives of Magic Leap (or its affiliates or any third party) are authorized to modify this Extended Warranty. If any term of this Extended Warranty is held to be unenforceable, the remaining terms of this Extended Warranty will remain in full force and effect.

Repairs Outside of Extended Warranty

If you purchased a new Product from us or from one of our authorized retailers and your Product is not covered by this Extended Warranty, please contact our **Customer Care team**. While we cannot accept a return or exchange, we may be able to send you a quote for repairing your Product. Most importantly, we want to know what happened and make sure you're happy with your experience. To that end, we reserve the right to keep your Product if you elect not to pay for a repair and we determine, in our sole discretion, the Product is a safety hazard or cannot be used as intended without repair.

No Insurance

This Extended Warranty is not insurance and does not cover any perils (e.g., fire, theft or loss). At this time, we do not offer insurance. If you purchase a separate insurance policy for your Product from a third-party insurer, please coordinate reimbursement directly with the third party providing you insurance.

Our Address

Magic Leap, Inc., 7500 West Sunrise Blvd., Plantation, Florida 33322